

# Ned Worker

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615.898.2300  
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## Objective

B.B.A. candidate and Computer Information Systems major with help desk experience and web development and language skills seeks junior systems analyst position.

## Education

### Bachelor of Business Administration, December 2008

Middle Tennessee State University,  
Major: Computer Information Systems,

Murfreesboro, TN  
Major GPA: 3.6/4.0

## Relevant Coursework

Advanced Programming	Programming Logic with VB.Net
Information Resource Management	Systems Analysis and Design
Knowledge Management Systems	Web Development

## Technical Skills

### Web Development

CSS  
HTML  
JavaScript  
XHTML

### Languages

C#  
C++  
COBOL  
Visual Basic

## Relevant Experience

### Information Technology Division, Middle Tennessee State University

*Help Desk Student Worker*

**Murfreesboro, TN**

*1/2008 to Present*

- Serve as the first point of contact for MTSU students, faculty and staff seeking technical assistance for technology issues
- Identify and document problems and troubleshoot possible solutions
- Demonstrate ability to multitask effectively, exercise patience and professionalism during stressful situations

### Independent Web Consultant

*Self-employed*

**Murfreesboro, TN**

*5/2005 to Present*

- Work with clients to develop concept and design of individualized web pages
- Serve 30+ clients, including entrepreneurs and non-profit organizations

## Activities

- Association of Information Technology Professionals – Secretary/Treasurer, Fall 2008
- Beta Theta Pi Fraternity – Webmaster, Fall 2006 to Present; Intramural Chair, Spring 2007
- Rutherford County Chapter of the American Red Cross